



Helping Paws Pawzitive Change POLICIES AND CONSENT

Please request your Pawzitive Change reservation then complete this Policies and Consent form. You need only complete this form ONE TIME.

Please note that completion of these forms does not guarantee a Pawzitive Change reservation. Reservations must be requested and confirmed separately. Submission of your signature signifies your agreement with Helping Paws Pawzitive Change Pawzitive Change policies.

PETS ARE PROTECTED WITH VACCINATIONS

So that every pet Pawzitive Change at Helping Paws Pawzitive Change is protected, we require that pets be vaccinated by a licensed veterinarian and current on baseline vaccinations. Proof of vaccination must be presented prior to admittance.

When it comes to your dog's health, vaccination is key. Our clinic follows the guidelines set by veterinary experts to ensure that all pets are protected from preventable diseases. We require the following core vaccines for all canines:

1. Canines: DHPP Vaccine
 - The DHPP vaccine, also known as the DA2PPV or DAPPV vaccine, protects against distemper, canine adenovirus-1, canine adenovirus-2, parainfluenza, and parvovirus.
2. Bordetella Bronchiseptica (Kennel Cough)
3. Rabies
4. Non-Core Vaccines, such as those for Lyme disease, Canine influenza, and Rattlesnake toxoid, are recommended but not required. It's important to consult with your veterinarian to determine which vaccines are best for your furry friend based on their lifestyle and risk factors.

FLEA/TICK FREE FACILITY

Helping Paws Pawzitive Change is a flea and tick-free facility. Upon arrival, your pet will be checked for external parasites. If any are found, you will not be able to board until the problem is resolved.

We mandate that all pets have a flea and tick prescription from a licensed veterinarian administered no less than one week before any services at Helping Paws Pawzitive Change. This policy helps us maintain a flea and tick-free facility, ensuring the well-being of all pets in our care.

Canine-Only Requirements

Canine health extends beyond vaccinations. To ensure that all pets in our care are healthy and happy, we have the following requirements specific to dogs:

Clean Fecal Exam: Before utilizing our services, all pets must have a fecal exam done by a veterinarian no later than one week in advance. This precaution is crucial to prevent the spread of diseases and maintain a safe environment for all furry guests.

VIDEO AND AUDIO RECORDINGS

These recordings serve as valuable tools for ensuring quality service, complying with regulatory requirements, and maintaining control over processes. By capturing these interactions, we can monitor the performance of our team members and identify areas for improvement. This allows us to provide consistent and high-quality service to our clients, ultimately leading to greater customer satisfaction and loyalty.

Adhering to Regulatory Requirements

Video and audio recordings provide Helping Paws Pawzitive Change with a comprehensive and reliable way to comply with these regulatory requirements. By maintaining detailed records of all client interactions, Helping Paws Pawzitive Change can demonstrate our adherence to industry standards.

Maintaining Control Over Processes

By having a record of each interaction, Helping Paws Pawzitive Change can track the evolution of their relationships with clients over time and ensure that all parties are held accountable for their actions. This level of transparency not only helps Helping Paws Pawzitive Change to uphold the highest standards of professionalism but also fosters trust and transparency with our clients.

Protecting Clients

Video and audio recordings also serve as a form of protection for both clients and organizations. In the event of a dispute or legal issue, these recordings can provide concrete evidence of what was said or done during a client interaction. This can help to resolve conflicts more efficiently and effectively, ultimately saving time and resources for all parties involved.

Ensuring Support for Those in Need

In today's world, many individuals face challenging and difficult circumstances that require assistance and support. At Pawzitive Change, we understand the importance of providing help to those who are in crisis or facing a disaster situation. In order to ensure that resources and support are directed to those who truly need it, we have implemented a policy of requiring proof of the situation and consent from our clients.

Providing Proof of Disaster or Crisis

When a client reaches out to us for assistance, we ask for proof of the disaster or crisis situation that they are facing. This can include official documentation such as a police report, insurance claim, or a statement from a relevant authority confirming the occurrence of the disaster. By verifying the authenticity of the situation, we can ensure that our resources are allocated to those who are truly in need.

Medical Assistance Requirements

In cases where medical assistance is needed, such as hospitalization or medical treatment, clients must provide hospital or doctor's notes as part of the requirement for receiving support. This helps us ensure that the assistance we provide is going to those who require urgent medical attention. Rest assured that all information provided to us is handled with the utmost confidentiality and sensitivity.

Confidentiality and Sensitivity

At Pawzitive Change, we understand the sensitive nature of the situations our clients are facing. We guarantee that all information provided to us is kept confidential and treated with the utmost sensitivity. Our priority is to ensure that our clients feel safe and supported during their time of need. Your understanding and cooperation in providing the necessary documentation is greatly appreciated as we work together to make a positive impact in the lives of individuals facing challenges.

How Can I Ensure My Information is Safe?

We understand that providing personal information during times of crisis can be daunting. Rest assured that at Pawzitive Change, we take the security and confidentiality of your information very seriously. Our secure systems and protocols are in place to ensure that your data is protected at all times. Additionally, our team members are trained to handle sensitive information with care and respect.

In conclusion, at Pawzitive Change, we are committed to providing support and assistance to those who are facing challenging circumstances. By implementing a policy of requiring proof of the disaster or crisis situation, we can ensure that our resources are directed to those who truly need it. Your cooperation and understanding in providing the necessary documentation is crucial in helping us make a positive impact in the lives of individuals in need. Thank you for trusting us to support you during your time of crisis.

How Helping Paws Pawzitive Change Empowers Pet Owners

We understand that pet care costs can add up quickly, from routine vet visits to emergency surgeries, and we want to ensure that no pet is left behind due to financial constraints. That's why every human client under Helping Paws Pawzitive Change will have their own fundraising campaign, specifically tailored to their pet's needs.

Individualized Fundraising Campaigns

When you become a part of the Helping Paws Pawzitive Change family, your pet will have their own dedicated fundraising campaign. This campaign will help cover a variety of expenses, including veterinary bills, grooming, supply runs, food, and emergency services. By creating individualized campaigns, we can ensure that each pet receives the care and support they need to thrive.

By sharing your pet's campaign on social media, sending out email blasts, distributing flyers in your community, and volunteering when able, you can help advocate for your animal under Helping Paws Pawzitive Change Crisis and Disaster relief community program. Your active participation is key to the success of your pet's care and fundraising efforts, and it also helps spread awareness about the important work we do.

Advocacy and Support

At Helping Paws Pawzitive Change, we believe in empowering pet owners to take an active role in their pet's care and well-being. By providing resources, support, and guidance, we help pet owners navigate challenging situations and make informed decisions about their pet's health. Our team of dedicated volunteers and professionals are here to offer guidance and support every step of the way.

How can pet owners get involved in their pet's fundraising campaign

1. Share your pet's campaign on social media platforms
2. Send out email blasts to friends, family, and colleagues
3. Distribute flyers in your community
4. Volunteer at Helping Paws Pawzitive Change events and fundraisers

How does Helping Paws Pawzitive Change ensure transparency and accountability

1. Regular updates on pet's fundraising progress
2. Detailed breakdown of expenses and funds raised
3. Open communication with pet owners and donors

By providing individualized fundraising campaigns and empowering pet owners to advocate for their animals, Helping Paws Pawzitive Change is changing the way we approach pet care in times of disaster and crisis. Our commitment to transparency, accountability, and support sets us apart as a trusted resource for pet owners in need. Don't hesitate to reach out to our team for guidance and assistance – we are here to help you every step of the way.

FRESH FOOD AND WATER

Every Pawzitive Change pet is provided with fresh water throughout the day and fresh food twice daily unless you request otherwise. Upon admittance we will ask you to tell us the quantity of food your pet eats and any other special instructions. The cost of the purchased diet provided by Helping Paws Pawzitive Change will be at your expense unless we have Pawzitive Change non-profit funding. This policy ensures that individuals receiving assistance from Helping Paws Pawzitive Change are responsible for covering the costs of the diet they choose to purchase, unless financial support is available through Pawzitive Change non-profit funding. By placing the financial burden on the recipients, this policy aims to promote accountability and sustainability within the program. Those in need of assistance are encouraged to explore all possible funding options to alleviate their expenses and ensure the continuity of their dietary support from Helping Paws Pawzitive Change.

Emergency Services

Helping Paws Pawzitive Change does not offer veterinary care. If there is an emergency, pets will be taken to their designated veterinarian during regular business hours by a Helping Paws Pawzitive Change employee. After hours, pets will be taken to the local emergency services veterinarian on call. The pet owner is responsible for all costs incurred, unless non-profit funding from Pawzitive Change is available.

PERSONAL BELONGINGS

Every Pawzitive Change pet is provided with clean, soft bedding daily, or more often as needed. When you provide personal items for your pet, every effort will be made to return them to you in the same condition, but we can make no guarantee against loss or damage.

We encourage clients to bring toys, treats and blankets to help their dog feel more at home. We do our best to label all belongings, but in some cases this is not possible. Also consider whether or not your dog is a good kennel keeper. Toys are often knocked out of the kennel. If you are concerned about belongings being lost or soiled, we will be happy to provide our own blankets, beds, and toys for your dog during their stay. Although we make every effort to keep track of your dog's personal belongings, occasionally items do get lost in the shuffle. Helping Paws Pawzitive Change is not responsible for replacing lost personal items.

AFTER-HOURS PICK UP AND DROP OFF

If you prefer to drop off or pick up your pet outside normal hours, you may do so by making those arrangements when you schedule Pawzitive Change.

WHAT TO EXPECT DURING AND AFTER BOARDING

Every pet boarding at Helping Paws Pawzitive Change is provided with attentive care, clean bedding, fresh food and water every day. Dogs are let outside continuously throughout the day and all kennels are kept clean throughout the workday. As time allows, our staff gives special individualized attention, hugs, and cuddles. Strange noises, smells, and the presence of other pets may produce anxiety in your pet which may result in an interruption to their normal eating, drinking, sleeping and bathroom habits. Sometimes diarrhea occurs; sometimes their appetite is off when they're with us. When your pet returns home he/she may have a temporary increase in eating or drinking, may immediately want to use the bathroom, and may sleep more on their first day home. These behaviors are all normal and should not cause alarm. If any symptoms persist that worry you, please give us a call.

BEHAVIOR

Dogs that are difficult to handle may incur an additional charge to be determined by the extra time to properly care for the dog.

Helping Paws Pawzitive Change does not board aggressive dogs that are harmful to humans and reserves the right to remove a dog from our care that poses a threat to a human or dog.

ILLNESSES, INJURIES, ABANDONMENT

At each Pawzitive Change visit, you will be given the opportunity to leave directions for the care of your pet should he/she become ill while Pawzitive Change with us. Please note that all treatments/diagnostics conducted on Pawzitive Change pets will incur expenses that are your responsibility. However, it is essential to highlight that in cases where we receive funding from Pawzitive Change, financial assistance may be available. Thank you for your understanding and cooperation in ensuring the well-being of your furry companion.

Every effort is made to safeguard Pawzitive Change pets, but Helping Paws Pawzitive Change will not be held liable for injuries, escape, or death that result from situations in which we took every reasonable precaution, including fire or weather-related emergencies. In the event a pet is unclaimed 10 days after the scheduled time of departure, despite reasonable attempts to contact the owner and/or agent of record, the pet will be considered abandoned and Helping Paws Pawzitive Change will have full discretion over the subsequent disposition of the surrendered pet. Abandonment does not relieve the pet's owner of all charges incurred while at Helping Paws Pawzitive Change.

Veterinary Care and Release

I understand and agree that if the need arises, emergency medical care for my pet will be sought from the Helping Paws Pawzitive Change, and I agree to pay all reasonable costs for such treatment. I understand that one of our team members will attempt to call me as soon as the situation is stable, at which time authorization for further care will be transferred to me.

I allow Helping Paws Pawzitive Change's staff to contact my veterinarian should any injuries or illness require medical attention. By agreeing to this policy, you acknowledge and accept full responsibility for any medical expenses incurred for your dog(s) unless Pawzitive Change receives non-profit funding to cover such costs. It is essential to understand that any veterinary care, treatments, or medications required for your dog(s) will be your sole financial responsibility unless specified otherwise due to non-profit funding availability. Your commitment to assuming these medical expenses is crucial in ensuring the well-being and health of your feline companion(s). Rest assured that Pawzitive Change will strive to assist within its means, but ultimate accountability lies with you as the guardian of your dog(s). Thank you for your understanding and cooperation in upholding this policy for the benefit of all involved.

Contagious Disease Option Though every effort is made to ensure Pawzitive Change dogs are free from contagious diseases, some contagious diseases have no vaccine, and dogs are not fully protected against the viral respiratory pathogens due to the inherent limitations of these vaccines, even if their vaccinations are current.

MEDICAL RELEASE FORM This is a required form for all Helping Paws Pawzitive Change Pawzitive Change participants receiving services. First and foremost, the safety and well-being of your pet(s) is of the highest importance. Ensuring that your pet remains safe

and well cared for is our first responsibility and as such we take it very seriously. We do our best to have our pet parents screen for pre-existing health conditions but some factors may be beyond our control. In the event that a medical emergency arises while a pet is at our facility or participating in a service that we provide it is imperative that we are immediately able to get them medical treatment at the closest available facility. We will call ahead to the veterinary offices in closest proximity geographically to us to ensure they can handle the emergency present. Your pet will be rushed to the closest available facility for treatment and you will be notified. We notify the owner after we have secured a medical treatment center for the animal to avoid delays that may be caused by emotion on the part of the owner. Our goal is to get your pet medical attention as quickly as humanly possible, and any distractions may interfere with that process. For that reason, it is a requirement to have our pet parents sign this form. I understand that in the event of a medical emergency that Helping Paws Pawzitive Change Pawzitive Change, at its sole discretion, deems to need the immediate attention of a licensed veterinarian, I authorize Helping Paws Pawzitive Change Pawzitive Change to seek medical attention at the closest available veterinary facility. I further agree that I am financially responsible for any medical treatment my pet(s) receives as a result of a medical emergency while attending services provided by Helping Paws Pawzitive Change Pawzitive Change.

Changes

Helping Paws Pawzitive Change reserves the right to change policies, procedures, and services, and adjust rates without notice. While we will attempt to notify you of these changes, it is ultimately your responsibility to be aware of current policies and rates.

Guarantee

We strive to be the best we can be, for both you and your dog. If you are ever dissatisfied with any service, please tell us. We will gladly work with you to ensure you are getting the service you deserve.

Photos and Videos

I give my permission for Helping Paws Pawzitive Change, to take photographs, and/or videos, and to use the images or videos of my dog in printed matter, internet sites, or other promotional or advertising capacities. Photographs and videos are the property of Helping Paws Pawzitive Change.

CONSENT TO BOARD

I do hereby consent to board my pet at Helping Paws Pawzitive Change. Submission of this form confirms that I understand and agree to the policies set forth in this brochure. I understand that with each Pawzitive Change visit I will be asked to complete a Pawzitive Change check-in document which gives direction for my pet(s) care while Pawzitive Change. I will not hold Helping Paws Pawzitive Change liable for consequences resulting from my directives. I further understand that Helping Paws Pawzitive Change will take the utmost care to follow my directives but that the safety of Helping Paws Pawzitive Change personnel, other Pawzitive Change guests, and my own pet's safety will supersede my directives. I understand that I am financially responsible for all fees for Pawzitive Change, products, and services for which I have given consent either in writing or verbally. I understand that in the event that I or my agent is unable to be reached, that Helping Paws Pawzitive Change has permission to do whatever is reasonable to safeguard the life of my pet and that I am financially responsible for those decisions.

SUBMISSION OF THIS FORM SIGNIFIES YOUR UNDERSTANDING OF, AND AGREEMENT WITH Helping Paws Pawzitive Change POLICIES.

Print Name: _____

Signature: _____ Date: _____

Representative of Helping Paws Pawzitive
Change: _____

Kaylin Ginnetti - Founder

Helping Paws | Pawzitive Change

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